BUSINESS MANAGEMENT (LM01)

(Lecce - Università degli Studi)

Teaching PERFORMANCE MANAGEMENT IN P. A.

GenCod A004756

Owner professor Paolo LEOCI

Reference professors for teaching
Roberta FASIELLO, Paolo LEOCI

Teaching in italian PERFORMANCE MANAGEMENT IN P. A.

Teaching PERFORMANCE MANAGEMENT IN P. A.

SSD code SECS-P/07

Reference course BUSINESS MANAGEMENT

Course type Laurea Magistrale

Credits 6.0

Teaching hours Ore-Attivita-frontale: 48.0

For enrolled in 2018/2019

Taught in 2019/2020

Course year 2

Language INGLESE

Curriculum PUBLIC MANAGEMENT

Location Lecce

Semester Primo-Semestre

Exam type Orale

Assessment Voto-Finale

Course timetable
https://easyroom.unisalento.it/Orario

BRIEF COURSE DESCRIPTION

The course allows the development of skills able to connect the information needs at the basis of managerial decisions to the type of supporting information, emphasizing the performance thinking as a substantial impact on the management of public organizations, the organization of management information and the various decision-making processes of the public organizations.

REQUIREMENTS

Ottima conoscenza della lingua Inglese - Fluency in English

COURSE AIMS

The course aims to acquire the main knowledge of the processes of measuring tool impact on productivity and on the professional quality of public service provision
Particular attention is paid to the tools and managerial models applied to public services.
Expected results according to Dublin descriptors:
Knowledge and understanding:

- Acquisition of the planning and control instruments in order to present and therefore interpret the observations relating to the economic, business and social phenomena inherent to the management in the public sector.

Ability to applying-knowledge and understanding,

- Ability to read and evaluate the results of the financial statement analysis and reclassification.

Making judgments.

- Ability to evaluate results resulting from the analysis of planning and management of companies in the public sector.

Communication skills.

- Ability to clearly present the results of the analyzes carried out and the activity of data transfer and subsequent decisions towards human resources operating at executive level.

Learning skills
Learning ability of the various phases for the realization of a strategic business management plan.

TEACHING METHODOLOGY	Conventional, lectures and exercises in the classroom. Use of visual support in PowerPoint format.
ASSESSMENT TYPE	Oral exam at the end of the cycle of lectures. The oral examination aims to ascertain the degree of knowledge of the student on both practical and theoretical aspects of the discipline. In particular, the objective is to assess the degree of assimilation of the contents of the discipline, the ability to make the appropriate links between the various topics dealt with, the ability to express the required arguments in a clear and exhaustive manner, to apply knowledge, autonomy of judgment, communication skills and learning skills in line with Dublin descriptors. "The student disabled and/or with SDL (specific disorders of learning), who intends to take advantage of an individualized intervention for the conduct of the exam must contact the Disability Integration office of the University of Salento at the address: paola.martino@unisalento.it There are no differences in terms of program, texts and exam methods between students attending and not attending.
ASSESSMENT SESSIONS	https://easytest.unisalento.it/Calendario/Dipartimento_di_Scienze_dellEconomia/
OTHER USEFUL INFORMATION	Course attendance is recommended but not compulsory. It is advisable to consult the online bulletin board on the teacher's website both for any communications, and for any changes in the dates of appeal, if, for reasons of secretariat, these should occur.
FULL SYLLABUS	▪ the characteristics of the public company and their repercussions on the performance management system ▪ the main characteristics of the performance management system in public companies ▪ the strengths of the performance management system ▪ the critical aspects of the performance management system ▪ the dynamics of the performance measurement system ▪ the principles of designing the performance management system ▪ performance measurement tools in public companies ▪ measurement of the sustainability profile in the performance management system ▪ performance management and contributions to the accountability of the public company ▪ performance management system: empirical evidence
REFERENCE TEXT BOOKS	**Hans De Bruun** Managing performance in the public sector, Routledge, London, 2007. 2nd edition **ISBN - 9780415403207**