BUSINESS MANAGEMENT (LM01)

(Lecce - Università degli Studi)

Teaching PERFORMANCE MANAGEMENT IN P. A.

GenCod A004756

Owner professor Paolo LEOCI

Teaching in italian PERFORMANCE MANAGEMENT IN P. A.

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SSD code SECS-P/07

Reference course BUSINESS MANAGEMENT

Course type Laurea Magistrale

Credits 6.0

Teaching hours Ore-Attivita-frontale: 48.0

For enrolled in 2017/2018

Taught in 2018/2019

Course year 2

Language INGLESE

Curriculum PUBLIC MANAGEMENT

Location Lecce

Semester Primo-Semestre

Exam type Orale

Assessment Voto-Finale

Course timetable https://easyroom.unisalento.it/Orario

BRIEF COURSE DESCRIPTION	The course allows the development of skills able to connect the information needs at the basis of managerial decisions to the type of supporting information, emphasizing the performance thinking as a substantial impact on the management of public organizations, the organization of management information and the various decision-making processes of the public organizations.
REQUIREMENTS	Ottima conoscenza della lingua Inglese - Fluency in English
COURSE AIMS	The course aims to acquire the main knowledge of the processes of measuring tool impact on productivity and on the professional quality of public service provision Particular attention is paid to the tools and managerial models applied to public services.
TEACHING METHODOLOGY	Conventional, lectures and exercises in the classroom. Use of visual support in PowerPoint format.
ASSESSMENT TYPE	The oral examination aims to ascertain the degree of knowledge of the student on both practical and theoretical aspects of the discipline. In particular, the objective is to assess the degree of assimilation of the contents of the discipline, the ability to make the appropriate links between the various topics dealt with, the ability to express the required arguments in a clear and exhaustive manner.

FULL SYLLABUS

- the characteristics of the public company and their repercussions on the performance management system
- the main characteristics of the performance management system in public companies
- the strengths of the performance management system
- the critical aspects of the performance management system
- the dynamics of the performance measurement system
- the principles of designing the performance management system
- performance measurement tools in public companies
- measurement of the sustainability profile in the performance management system
- performance management and contributions to the accountability of the public company
- performance management system: empirical evidence

REFERENCE TEXT BOOKS

Hans De Bruun
Managing performance in the public sector, Routledge, London, 2007. 2nd edition
ISBN - 9780415403207