MANAGEMENT AZIENDALE (LM01)
(Lecce - Università degli Studi)

Insegnamento PERFORMANCE MANAGEMENT IN P. A.

GenCod A004756

Insegnamento PERFORMANCE MANAGEMENT IN P. A.
Insegnamento in inglese PERFORMANCE MANAGEMENT IN P. A.
Settore disciplinare SECS-P/07
Percorso PUBLIC MANAGEMENT

Corso di studi di riferimento MANAGEMENT AZIENDALE
Tipo corso di studi Laurea Magistrale
Sede Lecce

Crediti 6.0

Ripartizione oraria Ore Attività frontale: Tipo esame Orale 48,0
Per immatricolati nel 2019/2020
Valutazione Voto Finale

Erogato nei 2020/2021

Orario dell’insegnamento
https://easyroom.unisalento.it/Orario

Anno di corso 2
Lingua INGLESE
Tipo corso di studi Laurea Magistrale
Sede Lecce

Docente Roberta FASIELLO

Periodo Secondo Semestre

BREVE DESCRIZIONE DEL CORSO

The course allows the development of skills able to connect the information needs at the basis of managerial decisions to the type of supporting information, emphasizing the performance thinking as a substantial impact on the management of public organizations, the organization of management information and the various decision-making processes of the public organizations.

- Introduction to Theory of Public Management
- The Basics of Performance Measurement
- Ten Significant Observations about How People View Local Government
- Methods of Gathering Data
- Benchmarking
- Organizations Managing for Results
- Implementing Results-Based Management in Local Government
- Factors Influencing the Use of Performance Data
- Monitoring Quality and Productivity
- Cost Accounting in Public Administration
- Gainsharing in Local Government

PREREQUISITI

conoscenza della lingua Inglese - Fluency in English
The course aims to acquire the main knowledge of the processes of performance measurement and performance management, considering the impact on productivity and on the professional quality of public service provision. Particular attention is paid to the tools and managerial models applied to public services. Expected results according to Dublin descriptors:

Knowledge and understanding:

- Identify mission, goals, objectives and type of measures in a public organization. Acquisition of the planning and control instruments in order to present and therefore interpret the observations relating to the economic, business and social phenomena inherent to the management in the public sector.

Ability to applying knowledge and understanding,

- Ability to read and evaluate performance measures and uses of performance measurement. Making judgments.

- Ability to evaluate results resulting from the analysis of planning and management of organizations in the public sector.

Communication skills.

- Ability to clearly present the results of the analyzes carried out and the activity of data transfer and subsequent decisions towards human resources operating at executive level.

Learning skills
Learning ability of the various phases for the realization of a performance measurement system. Uses of performance measures for decision making processes.
ALTRE INFORMAZIONI UTILI

PROGRAMMA ESTESO

- the characteristics of the public company and their repercussions on the performance management system
- the main characteristics of the performance management system in public companies
- the strengths of the performance management system
- the critical aspects of the performance management system
- the dynamics of the performance measurement system
- the principles of designing the performance management system
- performance measurement tools in public companies
- measurement of the sustainability profile in the performance management system
- performance management and contributions to the accountability of the public company
- performance management system: empirical evidence

TESTI DI RIFERIMENTO